# International Conference on Electronic Business 2022 Best Paper Award

Presented to

### **Maqsood Bhutto**

Jyväskylä University School of Business and Economics, University of Jyväskylä, Finland

for the paper entitled:

"Would You Mind Your Language, Please? Consumer Incivility on Social Media Platforms"



Peter Ractham

Peter Racthem ICEB 2022 Conference Co-Chair

Benjamin Yen

Benjamin Yen Program Co-Chair

October 13, 2022

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### Aijaz Shaikh

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## Heikki Karjaluoto

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